

March 1st, 2021

SAFETY WARNING! PLEASE READ!

Important Voluntary Recall Information regarding Fluke 902FC and 370 Series Clamp Meters

Dear Fluke Customer,

Fluke Corporation has identified a safety issue affecting certain 374 FC, 375 FC, 376 FC, and 902 FC Clamp Meters (These will hereafter be referred to as 'Affected Products' in this letter). As a precautionary measure, Fluke has decided to **voluntarily recall** all the 'Affected Products' globally.

We are sorry for any inconvenience this might cause you, and hope you will understand that customer safety is our utmost priority.

Model Name	Manufacturing Dates	Starting Serial No.	Ending Serial No.
FLUKE-902 FC	05/21/2019 – 12/31/2020	46116001SV or 46116001MV	52019999SV or 52019999MV
FLUKE-374 FC	02/23/2019 – 12/31/2020	45243001SV or 45243001MV	52019999SV or 52019999MV
FLUKE-375 FC	03/01/2019 – 12/31/2020	45304001SV or 45304001MV	52019999SV or 52019999MV
FLUKE-376 FC	03/11/2019 – 12/31/2020	45405001SV or 45405001MV	52019999SV or 52019999MV
Fluke 376FC from IB376K Kits	03/11/2019 – 12/31/2020	45405001SV or 45405001MV	52019999SV or 52019999MV

Please Note: If you have a FLUKE-374 FC, FLUKE-375 FC or FLUKE-376 FC with serial number range that ends with "SW", these are products that are imported by Fluke Australia and are not deemed as 'Affected Products'.

A. Where to find your product serial number



If you cannot locate the serial number on your clamp meter, or if the serial number is illegible, please check the back of the clamp meter to find the country of origin molded into the battery door. If it says “Assembled in Malaysia” or “Assembled in Singapore” you should consider the clamp meter an 'Affected Product'.



All related models shipped from Fluke **after 1/1/2021** and with serial numbers not included in the table above are **NOT** impacted by this recall.

B. Description of safety issue

It has been determined that certain 902 FC Clamp Meters and 376 FC Clamp Meter from the IB376K kits may contain a manufacturing error resulting in a safety protection component potentially being rendered inoperable. As a result of this, there may be severely limited or even no protection provided against arc explosion, burns, or electric shock if hazardous voltage is

applied to the terminals while in rotary switch positions not rated for the voltage. These rotary switch positions include the Ω (Ohms) function for all models and additionally the μA (microamperes), temperature, and capacitance rotary switch positions for the 902 FC. It is considered foreseeable misuse to apply a mains voltage to the terminals while in any of these product functions. The probability and extent of injury increases as the voltage and prospective short circuit current of the electrical installation increases.

C. What you need to do now

Please IMMEDIATELY STOP using your ‘Affected Product’. Please go to the below recall link to fill in your details. Our local authorised Service Provider, Plus ES will be in touch to organise the return and rework of your product at no cost.

Please click on this link – “[Fluke 370 Series Clamp Meter Recall](#)”. Follow the instructions to register your ‘Affected Product’. Please include your complete contact information, including email address and shipping address. We will send you a prepaid shipping label for the return of your ‘Affected Product’. Your repaired product will be returned to your shipping address.

Please accept our most sincere apologies for any inconvenience caused by this action and should you have any questions, please do not hesitate to contact us. Contact information can be found at <https://www.fluke.com/en-us/support/safety-notices>.

Sincerely,

Walter Hock
Vice President, Fluke Corporation

Units in the defined serial number range that had the issue corrected can be identified by a yellow sticker in the battery compartment and on the unit container:

