

Immediate Action Required



Products:

3M™ PELTOR™ X Series P5E Hard Hat Attached Electrically Insulated Earmuffs

→ 3M Hearing Solutions is issuing a **“Product Safety Recall”** of specific combinations of 3M™ PELTOR™ X Series P5E Hard Hat Attached Electrically Insulated Earmuffs with various 3M™ and non-3M™ head protection products

As part of 3M's ongoing commitment to delivering high quality safety equipment, we are notifying our customers of the following stop use communication relating to combinations of 3M™ PELTOR™ X Series P5E Hard Hat Attached Electrically Insulated Earmuffs with various 3M™ and non-3M™ head protection products. During recent internal testing related to product aging, we found a decrease in earmuff headband force over time when the P5E attachment arm is used in combination with certain head protection products. In response to this new learning, 3M is updating the compatibility information related to 3M™ PELTOR™ P5E earmuffs and approved head protection products.



End Users

To determine if your 3M™ PELTOR™ X Series P5E Hard Hat Attached Electrically Insulated Earmuffs are affected, please follow the steps listed below:

Step 1: Locate the model description on the earmuff cup (see P5 detail in red box in the earmuff pictures on the right). If the cup model is listed on Table 1 in the appendix AS/NZS continue to Step 2.

*If cup model is **not** listed on Table 1, your product is **not affected**, and you may continue to use your product as called out in the user instructions.*

Step 2a & 2b:

2a: Users who have a 3M head protection; Locate the model description on the head protection product (see picture on right). If the head protection product is listed on Table 2, continue to Step 3.

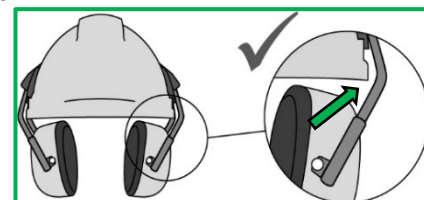
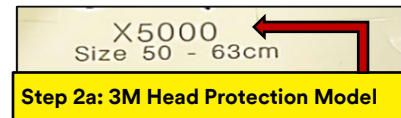
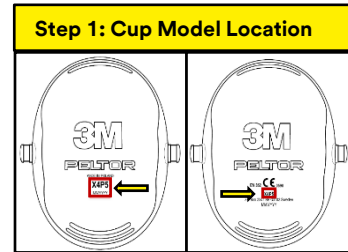
2b: Users with a Non-3M head protection; Visually inspect the P5E installed on your head protection product to determine if an interference is occurring while in the usage position. If the earmuff hardhat attachment is contacting the hardhat as seen in the photos to the right, continue to Step 3.

*If the head protection product is **not** listed on Table 2 or **not experiencing interference** when in the position as **shown in the pictures to the right**, your product is **not affected**, and may continue to use your product as called out in the user instructions.*

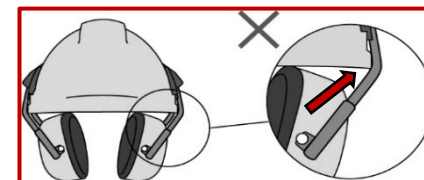
Step 3: If your 3M earmuff and 3M head protection product are **listed on the tables in the appendix or interference is occurring** while in the position as shown in the pictures to the right, the product combination you are using is no longer considered compatible and should **not be used in combination**. **Stop using the product immediately**. Contact your local 3M distributor to learn about other 3M™ PELTOR™ X Series Earmuffs and head protection alternatives and coordinate the return of your affected product(s) for credit. Please note the alternative solution would be P3E non dielectric Model Numbers X4P3GS/E and X5P3GS/E.

Distributors

Upon receipt of this Notice, please contact our Customer Service department for a listing of the affected PRODUCT sold to you. If you have P5E attachment arm inventory in your stock you can return your inventory to 3M Personal Safety for credit at 3M's expense. Please immediately forward this Notice to any of your customers who have purchased affected products from you and provide any assistance requested by your customers to complete the process. 3M will credit distributors for customer returns.



Step 2b: Correct: Earmuff hardhat attachment is **not** contacting hardhat



Step 2b: Incorrect: Earmuff hardhat attachment **is** contacting hardhat

**If you have questions regarding your credit or refund, please contact our Customer Issue Resolution Team:
Email: 3m.cir.anz@mmm.com, AU Phone Number: 1800 313 124, NZ Phone Number 0800 362 774**



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Appendix: Affected P5E earmuff and 3M head protection product combinations that are not compatible


Please note below four (4) Products will be discontinued immediately.

3M ID	3M ID Description	Cup Model
AT010613571	X4P5E/G 3M PELTOR HELMET ATT EARMUFFS	X4P5
AT010613589	X5P5E/G 3M PELTOR HELMET ATT EARMUFFS	X5P5
UU008565093	X4P5E/G PELTOR HELMET ATT EARMUFFS	X4P5
UU008565101	X5P5E/G PELTOR HELMET ATT EARMUFFS	X5P5

Type	Model
3M™ SecureFit™ Safety Helmet X5000: Vented	X5001VE-CE
	X5003VE-CE
	X5005VE-CE
	X5007VE-CE
	X5012VE-CE
3M™ SecureFit™ Safety Helmet X5500NVE: Non-vented	X5014VE-CE
	X5501NVE-CE
3M™ HC600 Series Safety Helmets: Non-vented	All Colours
3M™ HC600V Series Safety Helmets: Vented	All Colours
3M™ HC660 Series Safety Helmets: Non-vented	All Colours
3M™ HC660V Series Safety Helmets: Vented	All Colours
3M™ HC43: Non-vented (Tuffmaster)	All Colours
3M™ HC49: Non-vented (Tuffmaster)	All Colours
3M™ HC71: Non-vented (Tuffmaster)	All Colours
3M™ HC75: Non-vented (Tuffmaster)	All Colours
3M™ HF49 Bush Fireman’s Hard Hat	All Colours
3M™ TA550 Safety Helmet	All Colours
3M™ TA560 Safety Helmet	All Colours
3M™ TA560RH Safety Helmet: Ratchet Headgear	All Colours
3M™ TA560M Safety Helmet: Metal Lamp Bracket	All Colours
3M™ TA560L Safety Helmet: Polycarbonate Lamp Bracket	All Colours
3M™ TA560RT2 Safety Helmet: Style 2 Reflective	All Colours
3M™ TA560MRH Safety Helmet: Metal Bracket, cable clip & ratchet headgear	All Colours
3M™ TA570 Safety Helmet: Vented	All Colours
3M™ TA570M Safety Helmet: Vented, Metal Bracket	All Colours
3M™ TA570RH Safety Helmet: Vented, Ratchet Headgear	All Colours
3M™ TA580 Safety Helmet	All Colours
3M™ TA590 Safety Helmet	All Colours

**The various P5E/G models listed in Table 1C are occasionally described as a “cap mount electrically insulated” or “hard hat attached electrically insulated” earmuff or headset and will include the identifying code “P5” in the model number or product description.

The 3M™ PELTOR™ X Series P5E Earmuffs in Table 1C and 3M™ SecureFit™ Helmets in Table 2C are no longer considered compatible and should not be used in combination



** Go to www.3m.com/earmuff_techbulletin_asnzs to see which helmets are compatible with 3M™ PELTOR™ X Series P5E Hard Hat Attached Electrically Insulated Earmuffs