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**Stop Use & Recall Notice**  
**UPDATE AND SOLUTION**  
**3M™ DBI-SALA® Twin-Leg Nano-Lok™ LE**  
**Self-Retracting Lifelines**  
**(CE Versions Only)**



3M Fall Protection is pleased to announce it has resolved the partial deployment of the energy absorber that led to the immediate stop use and recall of the 3M™ DBI-SALA® Twin-Leg Nano-Lok™ LE SRL issued in July 2019. A robust solution has been identified, tested and certified to the CE standard EN360:2002. With this solution, the energy absorber of these units will deploy properly under all circumstances of use for which these products are intended. The affected units can now be repaired and safely returned to service.

A unit is safe to use if it has a green check mark on the front label of the unit. The green check mark means the unit has either been repaired or has come from the factory with the revision and is certified for its intended use.



Due to regional regulatory requirements, this solution is currently available **ONLY** in regions that recognize the ANSI & CE standards. As other regulatory certifications are received, this solution will be made available in those regions. **Until your unit has been repaired or replaced as described above, the “Stop Use and Recall” remains in effect and these units must be removed from service.** Note: At the time of this update, the solution described above does not include the CE Version of the Twin-Leg Nano-Lok™ Wrap Back SRL or the Twin-Leg Nano-Lok™ LE Tie Back versions.

**Users/Owners:** The affected units manufactured from 2018 onwards can now be repaired and safely returned to service. Please direct your affected units to 3M’s Master Service Agent; details below:

**Absafe: Att Servicing Department**  
5/34-36 Melverton Drive Hallam  
VIC 3803 Australia  
Ph: +61 3 9708 6333  
E: [servicing@absafe.com.au](mailto:servicing@absafe.com.au)

Please use the attached return Return Form so the Service agent can properly track your order. When ready to send your affected units please email the form to:

[servicing@absafe.com.au](mailto:servicing@absafe.com.au) & [anzfallprotectionquality@mmm.com](mailto:anzfallprotectionquality@mmm.com)

We will inspect and repair or replace your unit and return it to you at 3M's expense. If our inspection determines that your Nano-Lok needs to be taken out of service for reasons unrelated to the stop use/recall, we will inform you of that fact.

For units manufactured prior to 2018, please return the units using a separate Return Form to your distributor for a credit or refund.

**Distributors:** Please contact our Customer Service department at 0800 222 630 or email us at [anzfallprotectionquality@mmm.com](mailto:anzfallprotectionquality@mmm.com) to obtain a listing of all Twin-Leg Nano-Lok *LE* and Twin-Leg Wrap Back SRLs sold to you. If you have any of these devices in stock that were manufactured from 2018 onwards, please send them to 3M's Master Service Agent using the same Return Form to receive the same repair. Any devices manufactured prior to 2018 (which includes units held by you in stock or returned from customers/users), please send them to 3M Fall Protection for replacement or credit. **Please immediately forward the original Notice together with this Update to any of your customers/users who have purchased Twin-Leg Nano-Lok *LE* and/or Twin-Leg Nano-Lok Wrap Back SRLs from you and ask them to read and comply with this Notice & Update immediately.**

Please contact 3M Customer Service for assistance, additional recall information, or alternative solutions at 0800 222 630 or email us at [anzfallprotectionquality@mmm.com](mailto:anzfallprotectionquality@mmm.com).

Kamil Smolski, Quality Manager